

INFORMATIONAL MEMORANDUM: COM-24-006

DATE July 03, 2024

TO: All Approved Insurance Providers
All Risk Management Agency Field Offices
All Other Interested Parties

FROM: Gregory Green for Deputy Administrator for Compliance /s/ Gregory Green
7/3/2024

SUBJECT: Compliance Activities and Results System (CARS) Upgrade Date Change

Background

The Department of Agriculture (USDA), Risk Management Agency (RMA) is upgrading the CARS application to the Microsoft Dynamic 365 platform. The upgrade is scheduled to be completed July 22, 2024.

Action

As a follow up to COM-24-005 published on June 24, 2024, there has been a change in the completion date for the CARS 365 upgrade from July 8, 2024, to July 22, 2024. This modification was deemed necessary to address some issues that were uncovered during the testing phase of development. The updated timeline allows additional time to resolve these identified issues, ensuring a successful launch of CARS 365. To facilitate the upgrade process, users should limit their usage of CARS starting on July 15, 2024. Furthermore, please note that as of the close of business on July 16, 2024, CARS will transition to read-only status. During this period, no new documents can be uploaded until the new CARS 365 site goes live on July 22, 2024. Subsequently, an email notification will be sent to the designated distribution email address of each AIP once the new site is operational.

AIP members needing access to CARS should continue to submit 586F forms to ensure timely approval. The 586F form should only list CARS 365 access on the form and establish a Login.gov account.

Please direct any questions regarding this matter to Candice April-Bruce, Program Analyst, at candice.april@usda.gov.

DISPOSAL:

Effective until superseded or rescinded.